

MEDIA STATEMENT

Our COVID-19 Business Continuity Planning

Injurynet is committed to the health, safety and wellbeing of our clients, our network practitioners and our employees. We have put in place a number of measures to ensure the safe continued delivery of our services and would like to share what is happening across the organisation.

We have introduced measures to mitigate the risk of spreading the COVID-19 virus.

These include:

For our services

- Daily monitoring of all government updates including the Department of Health <https://www.health.gov.au/resources/collections/novel-coronavirus-2019-ncov-resources>
- Screening of all patients to determine whether they are at risk for COVID-19 prior to making appointments.
- Providing all patients with an information sheet regarding COVID-19. If a patient shows any of the symptoms, their medical assessment or injury management service will be rescheduled.
- Implementation of telemedicine appointments with a doctor, physiotherapist or psychologist to reduce the need for direct patient contact.
- All clinics are following the standards and guidelines provided by the Royal Australian College of General Practitioners (with daily updates) <https://www.racgp.org.au/coronavirus>
- All clinics have strong infection control practices in place including signage, communication about COVID-19 risks, good hand hygiene and the use of PPE as appropriate.
- Increased use of our online pre-employment medical assessment, AccuRATE.

For our employees

- Training and resources have been provided to all Injurynet employees on infection control procedures including hand hygiene, social distancing, common COVID-19 symptoms, respiratory hygiene/cough etiquette and other requirements in line with the World Health Organisation.
- All domestic business travel has been postponed until further notice.
- Video-conferencing is being used to reduce face-to-face interaction.
- Flexible work arrangements with the inclusion of work from home are in place.
- We have also restricted the number of visitors we have to our premises.
- Regular reviews of our business continuity plan.

During this time, a number of our network clinics have ceased spirometry services and breath alcohol testing.

We are still able to make appointments, however some delays have occurred. If you have any questions please contact us on 1300 307 418 or info@injurynet.com.au

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